May 17, 2019

Dear members,

By the end of this summer, you will experience fewer and shorter power outages. The increased power reliability is due to new materials being installed in a construction project in your neighborhood scheduled to begin June 3 and to be completed by the end of this year.

We will be replacing more than 1.5 miles of underground line running along our easements behind homes and in the right of way in the area bounded by E. Abarr and Eads Drives, and between Civic Center Park and S. Wiggins Drive (Tract 331, blocks 1 – 7). The old underground line is suspected of causing numerous outages and is reaching the end of its usable life.

Several property owners have landscaping, fencing and other personal property that is encroaching the easement where we need to dig. We are asking all property owners that have fencing, landscaping or other property in the highlighted area of the map included with this letter to please email us at [systemimprovements@siea.com](mailto:systemimprovements@siea.com) as soon as possible so we can begin working with you to determine the best way to access our easement, with as little disruption and inconvenience to you as possible.

We will typically dig along our existing easements and where the wire currently lies due to the location of other utilities in the area.

The new wire, made of modern materials, will reduce the frequency and length of power outages and will last longer.

The upgrade project does not require any road detours. Any outages should last less than a few hours. We may have some short individual outages as we make improvements to transformers. We will make attempts to notify affected members in advance of any planned outages.

This project coincides with several other upgrade projects that are part of the co-ops long-term strategy to increase reliability, keep operational costs down, and ensure steady rates for many years to come. San Isabel Electric member-owners have only experienced one rate increase in the last decade. We do not anticipate any rate increases in the near future.