



I hereby request San Isabel Electric Association, Inc., (San Isabel) to supply electric service to the service address specified above. I/We, Applicant, jointly and severally, agree to pay for all services provided to the address or any other address to which I request electric service, until proper notice of termination of service is received by San Isabel, and in accordance with the applicable rate schedules authorized by law. I will comply with all rules, regulations and policies of San Isabel and I certify that all information set forth in this application is true.

I understand that this application for service is not complete nor effective until I have furnished San Isabel with all necessary detailed electrical load data for the proposed service on forms supplied herewith by San Isabel and that San Isabel is under no obligation to commence construction or installation of any service or order any equipment or material therefore or until a contract is signed and advance monies paid, if required by San Isabel.

I further agree that by making this application, Applicant will indemnify and hold harmless San Isabel against direct or consequential damages for any delay in instituting service caused by: failure of the customer to supply data as required; delay in delivery of material, supplies and equipment; failure of applicant to sign a contract for service, other than the application and furnishing of data, if required by San Isabel, caused by contractor or acts of God or conditions of weather, or delays beyond the control of San Isabel, and delays that are the result of the ordinary course of business.

I hereby agree to permit authorized agents of San Isabel free access to the property and premises of this consumer for the purpose of inspecting, repairing or removing property of San Isabel. San Isabel shall have the right, but shall not be obligated, to inspect any installation before electric service is introduced, or at any later time, and reserves the right to reject any wiring or electrical apparatus not in accordance with the standards; but such inspection or failure to inspect or reject shall not render San Isabel liable or responsible for any loss or damage resulting from defects in the installation, wiring or electrical apparatus or from violations of San Isabel rules and regulations, or from accidents that may occur on the consumer's property or premises. I hereby certify that, I, as an individual, or in any trade name, do not now or previously, owe San Isabel for power used. I further certify that I am not a member of a household or a representative of anyone, now or previously owing San Isabel for power used. I/we represent that if applicant is a Corporation, that the individual signing will be responsible for charges as well as the Corporation. I understand that misrepresentation of the facts in this matter is grounds for immediate discontinuance of electric service.

**The state sales tax auditor has determined that account names that do not appear to be personal/individual names (with the exception of residential rental units) will be considered commercial and therefore taxable. Be certain your name complies.**

#### **Tax Exempt Certificate**

Attach copy of tax exempt certificate # \_\_\_\_\_

#### **Ebill – Online access to billing data**

Members can view account data and/or receive email bill notification by registering on the SIEA.com website. Payment options are also available.

#### **Terms of Payment**

Bills will be mailed a minimum of ten (10) days prior to the due date as shown on the bill. Failure to receive a bill in no way exempts the members from payment of a service rendered during that billing period.

#### **Payment Options**

Mail check and bill stub using Postal Service; online check or credit card via SIEA.com website; online check via member bank; recurring credit card payments; bank draft, or pay at one of the available district area offices.

#### **Bankdraft**

The automatic payment plan can be implemented by supplying an Authorization Agreement to have funds withdrawn on the 15<sup>th</sup> of each month. There is no charge and Bankdraft can be terminated at any time. Bankdraft can also be initiated online.

#### **Delinquent Policy**

The bill will become delinquent if not paid and received by SIEA by the close of business per the due date printed on the monthly bill. A late fee will be added to each account which is not paid in full by the delinquent date and by such, causes a delinquent notice to be sent to the member.

Members not having remitted payment prior to the delinquent date will be mailed a final notice advising them that if payment is not received in five (5) working days, service will be subject to disconnection.

If the member fails to pay, or make arrangements for payment in accordance with the provisions of Tariff Sheet 29.1 of San Isabel Regulations, service will be discontinued without further notice.

In the event a trip is made to discontinue service for nonpayment, and a payment is made at that time, a collection fee will be added to the delinquent amount.

In the event a member desires restoration of service after discontinuance for nonpayment, a reconnect fee will be added to the delinquent amount if performed during regular business hours. Reconnection outside of regular business hours, at the request of the member, will add an additional after-hours fee.

#### **Connect Fee**

The connect fee is non-refundable.

#### **Deposits**

A deposit is required to initiate service. Additional deposits can be required for poor credit/payment history. Deposit(s) will be refunded when service is terminated.

#### **Meter Readings**

If a member's meter service is located in an area NOT read by a cooperative meter reader employee, then the member is required to communicate a meter reading to SIEA between the first and 22<sup>nd</sup> of each month, preferably in 30-day cycles. This can be communicated by writing meter reading on payment stub, by phone, or preferably SIEA.com website. If a meter reading is not received for two consecutive months, SIEA personnel will obtain a reading for an additional charge.

#### **Meter Malfunction**

If a meter is found not to register, to register intermittently, or to partially register for any period, SIEA will estimate a charge for KWH used by averaging the amounts registered over similar periods, or over corresponding periods in previous years or using such other acceptable information that is available.

#### **Benefit of Service**

Tariff provisions and SIEA policy do not allow electric service to persons that have not paid prior balances due. All such balances should be paid in full before electric service will be provided.

An act of subterfuge shall not result in relieving the consumer of his obligation for service rendered. Subterfuge includes, but is not limited to, the use of fictitious name by applicant for service to avoid paying prior indebtedness to San Isabel; or an applicant requesting for service at a given location in the name of another party by a consumer whose account is delinquent and who continues to reside at the premises.

Each person of full legal age who resides at the premise to which service is delivered shall be deemed to receive benefit of service supplied and shall be liable to San Isabel for payment, whether or not service is listed in his/her name. The primary obligor for payment is the applicant or user in whose name service with San Isabel is listed. San Isabel is obligated to pursue reasonable and timely efforts to affect payment by or collections from applicant or user of record. In the event such efforts are unavailing, it will be necessary for SIEA to transfer the indebtedness to another user of record. SIEA **shall** give prior written notice to said user.

#### **Red Flag Rules Mandated by the Federal Trade Commission**

Because of this new rule and the related policy, member may be asked to provide additional information and identification when you make inquiries regarding your service/account, in order to combat identity theft. Please be patient with us as we work to ensure that we are compliant with the FTC rules.

#### **Disconnect**

Member is responsible for service provided until and unless you notify SIEA that you no longer wish to receive service at your present address. At least three (3) days prior notification is required when you disconnect service in your name.

Applicants Initials \_\_\_\_\_