



When is the best time to run my QuietCool whole house fan?

QuietCool fans utilize outside air to cool your home and attic. Any time the temperature outside is cooler than inside is the ideal time to run your fan to cool your home.

Why is it important to size the fan properly for the size of my home?

Different sizes of whole house fans are capable of moving different volumes of air. Your home must have the right amount of venting in your attic. To allow the fans to work properly and cool your home, they must be able to allow the warm air to escape rather than be pushed back into your home.

Why can't I feel air flowing through my windows when my fan is running?

It is important to remember that when you are opening windows while running your fan that you only open them 1-2 inches. A window or screen door that is wide open will cause the system to lose pressure and will not pull in the outside air. You can also open too many windows, so experimenting with 2-3 windows slightly cracked is a good place to start while running your fan.

My wireless RF control for my system is not responding right away when I press the buttons?

If your remote has been sitting for long periods of time with no activity, the first press of either button wakes up the remote and takes a second or two to communicate with the RF module at the fan. Once the remote establishes communication you can then proceed with your fan speed and timer selections. The lights on the remote should illuminate individually to specify your selection.



Why do all of the lights flash on my RF wireless remote when I press either button and not allow me to make a selection?

If all of the lights on the remote flash when either button is pressed and will not allow for a selection, this is an indicator that the batteries in the remote are weak and cannot establish connection with the RF module at the fan. Simply remove the cover on the switch and replace the two AAA batteries and the remote will resume proper operation.

Can a QuietCool whole house fan be combined with an attic fan?

Yes, the whole house fan can be combined with an attic fan and is actually the ideal situation to keep your home and attic cool. Ideally, the whole house fan should be run when the temperature is cooler outside and when the whole house fan has to be turned off, the attic fan will run periodically on a thermostat to keep the attic cool and allowing the inside of the home to remain cooler longer.

Will the QC whole house fan mess up my blown in insulation in my attic?

If the duct and motorhead of the fan are installed correctly with the provided hangers and straps the fan will be pointed in such a way that the airflow will not disturb the insulation. The fans come with approximately 6 feet of ductwork that allow for the proper 90 degree bend for sound dampening and enough to mount the fan so it points and directs air away from the insulation.

I have bad allergies so wouldn't pulling outside air inside my home make them worse?

There is a possibility that allergens will enter with the amount of air the QuietCool fan pulls into your home. However, with this amount of airflow coming into your home, those allergens are typically not going to settle in your home and will flow right through and out. Additionally, the QC fan will exchange the stale, stagnant air in your home with fresh clean air from outside and will likely improve the air quality in your home.