

TESLA MODEL 3 QUICK GUIDE

This guide outlines features of the Tesla Model 3 to help prepare you for your drive. These features are unique to the Model 3 design and are not indicative of how other electric vehicles operate. For more instructional videos, please visit <https://www.tesla.com/support/model-3-videos>.

If you need non-emergency assistance while operating the vehicle, please call Matt Fitzgibbon at 720-237-4242.

Charging

The time it takes to charge the vehicle depends on which charging method you choose, whether you're at home or on the road. For normal day-to-day charging, the recommendation is to set the charge level to 80% of battery capacity to extend the life of the battery and prevent degradation.

The settings on the vehicle may have been changed for the drive from Tri-State to your cooperative/PPD. Follow these steps to change the settings.

- On the main screen, touch the up arrow, which is the 3rd option from the left on the bottom of the screen.
- On the following options menu, touch "Charging."
- On the following screen, touch "Set Limit."
- Use the slider to adjust the charging capacity to the desired level.

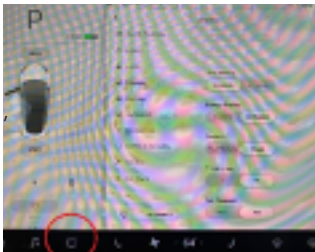


Fig 1 - Main screen

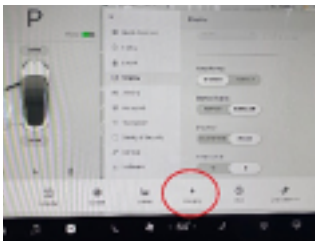


Fig 2 - Options Menu



Fig 3 - Charging options

Home Charging

Most people charge their vehicle at home with the mobile charging cable and adapters in the trunk. If you do not have the correct plug, please contact Tri-State.



Mobile Charger (30 miles of range per hour of charge)

The number of miles you get per charge hour depends on your connection type, but most people get around 30 miles. A mobile charger comes standard with the car and has adapters to fit a different types of plugs, like your dryer outlet. You can also connect to a standard 110v wall plug which would give you about 3 miles per hour of charge.

Destination/Public Level II Charging



TESLA MODEL 3 QUICK GUIDE

Some locations have publically available Level II charging. The majority of these locations are SAE J1772 that fits the Tesla adapter in the vehicle. The charger could require an account or may allow you to swipe a credit card. You can use a card, available in the console of the vehicle, if you're at a location managed through Charge Point. After scanning the card to unlock the charger, plug the adapter into the vehicle's charge port and push the charger into it. The charge rate is typically low with this type of equipment, at 20 miles per hour charge. If you can, plug in when you are staying at a location for a few hours to work or shop, for example.

Supercharging



Tesla's supercharging network is the fastest way to charge and get a glimpse into what the future will look like as the fast charging infrastructure is expanded.

You can find the Tesla supercharger locations in the navigation. After arriving at the charger, back into any spot and plug in the car. There's no need to swipe a card as the car will automatically charge the credit card that is on file with Tri-State's Tesla account.

Supercharging can take anywhere from 30-45 minutes from 30% battery capacity remaining back to 80%. These are the most useful when you have somewhere to be, or are on a long road trip. Most superchargers are stationed near restaurants, shops or coffee shops.

Be careful not to let the car sit at a supercharger when not charging as it will accrue idling fees.

You can find a list of all the superchargers at <https://www.tesla.com/supercharger>. The charging network is extensive and is still growing. Tesla drivers can travel around the U.S., Canada, the EU, and Mexico with little to no gaps in coverage.

Key Card

The Tesla Model 3 does not come with a standard key, but instead relies on a key card. We have provided you with one keycard. The key card, similar to a credit card, can be stored in your wallet or other convenient spot. Typically, the card does not need removed from a wallet in order to be recognized by the vehicle.



Locking/Unlocking the Car

Tap the key card below the camera located on the B pillar between the driver and passenger door.



Turning the car on/off

The Tesla does not require the same ignition process as your typical vehicle. If you've just unlocked it with your key card, the vehicle will begin booting up and be ready to drive immediately.



TESLA MODEL 3 QUICK GUIDE

Steps to Driving

- Place the key card behind the cup holders in the center console and press the brake.



- With the brake pressed, push the right stalk up for reverse or down for Drive.
- To park the car push the button at the end of the right stalk.



- To exit the vehicle, open the door by pushing the button on the door located at the top on the handle.

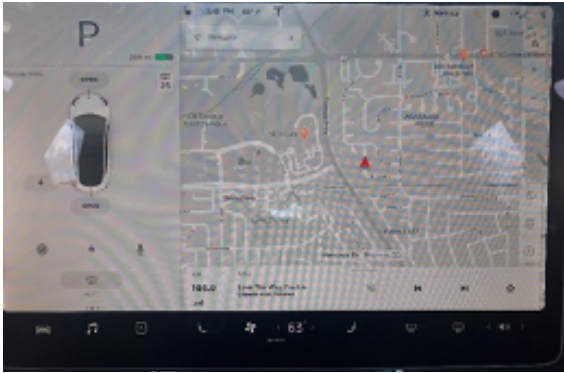


- Step out and tap the key card between the pillars as you did to unlock the vehicle. The car will give you a friendly honk and fold in the mirrors as it turns itself off (often referred to as being in sleep mode).

TESLA MODEL 3 QUICK GUIDE

Driver Set-up

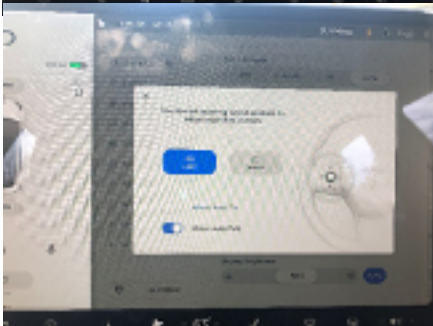
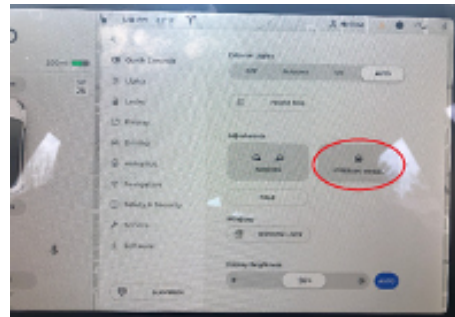
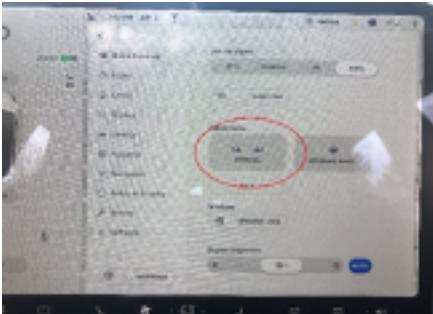
Before your first drive, take some time to learn the vehicle. The majority of the interface of this vehicle is contained in the infotainment system. Please, explore the menus and see what different options you may find. Some quick driver set-up tips are below.



Adjusting the steering wheel height

To adjust the steering wheel height, touch the car icon in the bottom left corner of the home screen. Under the first menu titled "Quick Controls," touch the button that says "Steering Wheel." On the following screen, use the left scroll button on the steering wheel to move the steering wheel up/down or out/in.

Adjusting the mirrors



To adjust the mirrors, touch the car icon in the bottom left corner of the home screen. Under the first menu titled "Quick Controls," you can touch the button that says "Mirrors". On the mirrors screen, you can select the right or left mirror for adjustment. Then, use the left scroll button on the steering wheel to move the mirror in any direction.

Windshield wipers

The windshield wipers in the Tesla are set to automatic and will turn on/adjust speed as needed. However, if you would like to change the speed, select the button shown below and then select the desired speed. The stalk to the left of the steering wheel contains the controls to spray and wash the windshield, or to give it a single wipe. You may need to swipe left or right on the bottom of the screen to see the wiper icon.

Lights

The lights in the Tesla are set to automatic, including high beams. To change these settings, touch the car icon in the bottom left corner of the home screen. Select the second menu titled "Lights" and adjust the settings as desired.

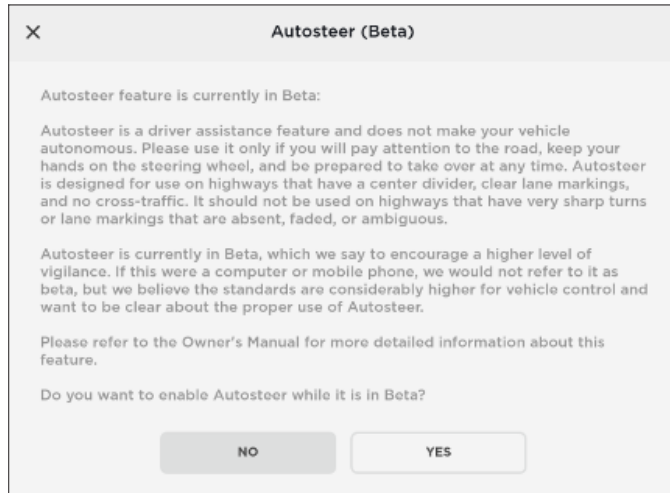


TESLA MODEL 3 QUICK GUIDE

AUTOSTEER and Traffic Awareness Cruise Control (TAC)

A number of Teslas are equipped with advanced self-driving features. None of the Teslas in Tri-States have fully autonomous autopilot. Under no conditions will the vehicle fully drive itself. For your safety, please be aware of the vehicle and driving situation at all times. Though the Teslas Tri-State owns do not have autopilot, there are two other unique features available referred to as AUTOSTEER and Traffic Awareness Control.

You can enable AUTOSTEER when driving in specific situations described below. To enable AUTOSTEER, navigate to the AUTOPILOT tab on the vehicles infotainment center and slide the button next to the AUTOSTEER (BETA) title. A disclaimer prompt appears. PLEASE READ THOROUGHLY!



As you can see in the disclaimer, AUTOSTEER is strictly a driver assistance feature and does not make your vehicle autonomous. You are fully responsible for the vehicle and any actions you take. AUTOSTEER is not recommended for the following situations:

- Urban driving (stoplights, lane closures, and other typical cross traffic driving conditions may not be recognizable for the sensors and software to make correct driving judgements).
- Highways that do not have clear lane markings.
- Highways that have construction or lane closures.
- Highways with sharp turns.
- Any driving where pedestrians or cyclists may be present.
- Inadequate driving condition.
 - Snow, ice, mud, and rain all have an effect on sensors and cameras used in the Tesla. It is likely to get weather built up on sensors and cameras on the vehicle in bad weather conditions.

- Even though sensors and cameras may not be obstructed, other road markings such as lane markings or highway dividers may not be easily visible for sensors and cameras to analyze.

In all cases when using AUTOSTEER your hands must be on the steering wheel. Sensors on the steering wheel can sense even the slightest rotations of the steering wheel even from just the weight of your hands. If using AUTOSTEER and your hands are not on the wheel flashing blue lights on the infotainment center will notify you to put your hands on the wheel.

To enable AUTOSTEER when you're driving, turn on the setting in the AUTOPILOT tab and continue to your desired highway and lane. When you've reached your desired speed, press down (in the D direction) twice on the gear selector. On the infotainment center displays the lane you are in and the steering wheel in the top left light up blue. The speed limit may also display in blue, indicating the TAC is on as well.



To disengage the AUTOSTEER choose one of three ways:

1. Press up (towards the reverse indicator) on the gear selector once.
2. Take control of the steering wheel. You may feel some resistance initially but then the steering wheel should free up.
3. Press the brake pedal similarly like you would on a standard car to disengage cruise control.

In all cases after AUTOSTEER is disengaged the blue steering wheel, lane, and speed limit icons return to the grey color. You are now in complete control.

TAC similar to any adaptive cruise control setting on most modern vehicles and with AUTOSTEER, you as the driver are responsible for any actions the vehicle makes. If at any time the vehicle is not operating properly, you need to take control and operate the vehicle as normal.

TESLA MODEL 3 QUICK GUIDE

To enable the cruise control feature when driving simply press down (towards the drive indicator) on the gear selector once. The speed limit icon on the infotainment center should light up blue. This is the indication that you are in cruise control mode. To adjust the speed of the cruise control, scroll up or down on the steering wheel's right scroll selector. In some cases, you may not be able to go more than 5 mph over the speed limit.

By using the scroll on the right side of the steering wheel moving the scroll left and right adjusts the gap between you and the car in front of you. Adjustments are made in increments of one car length. For higher speeds a greater car length gap is advised.

There are two ways to disengage the cruise control feature:

1. *Press up (towards the reverse indicator) on the gear selector.*
2. *Press the brake.*

In some cases, when driving with TAC if the vehicle in front of you abruptly changes lanes because the car in front of them has come to a complete stop, the Tesla may not have enough time to sense the stopped car. This is where you the driver need to be aware and prepared to take control and brake yourself.

Remember that under all driving conditions you as the driver are responsible. Be sure at all times when driving the vehicle in the AUTOSTEER and/or TAC your hands are on the steering wheel and your feet are ready to press the accelerator or brake. Drive with caution and be aware at all times.

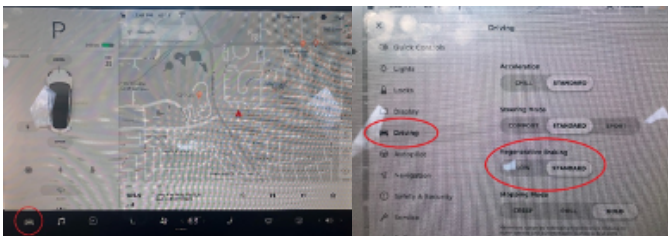
Regenerative Braking

This is one of the coolest features of driving an EV, but it does take a little getting used to. Essentially, when you let off the accelerator the car will begin braking and slowing itself down. It does this for a couple of reasons:

- The car captures the kinetic energy from the act of slowing down and uses it to restore some charge back to your battery.
- Simpler driving - you will touch your brakes less and use just the accelerator pedal for braking and accelerating. This extends the life of the vehicles brakes and can be more fun.

If regenerative braking proves too uncomfortable, you can reduce it to "low" by following this process. However, we recommend giving yourself some time to adjust to this difference in driving experience (when compared to an internal combustion engine vehicle).

- Touch the car icon in the lower left hand corner of the screen
- Select the "Driving" menu
- Under "Regenerative Braking", select the desired level



Navigation

With the Model 3, there is a large display that can be customized to best suit your needs. Map style, traffic density, dark mode, and superchargers in the area can all be toggled on and off.

Setting a destination is the same as Google or Apple maps. Just type in where you want to go and tap on the destination that pops up. The Tesla will tell you how long it will take to get there, the mileage, and what battery percentage the vehicle will have when you get there.

If the distance exceeds your battery's capacity, the navigation will automatically add the nearest supercharger to your route.

The voice-over portion of the navigation is also customizable and you can turn it off completely if you prefer silent directions.

Cabin Overheat Protection

Tri-State has enabled cabin overheat protection. If you have ever felt the pain of sitting on hot leather seats in the middle of July, you know that it is a terrible feeling. With this enabled, the car will never exceed a certain temperature, keeping the cabin cooler and your legs burn free. You can change the settings but it does use some battery capacity. The cabin overheat protection can run the air conditioner and keep the car cool or run unconditioned air to keep it slightly cooler. The A/C option takes a bit more battery power but not enough to cause any concern if the vehicle is just being driven around town.